



Millennium

Mixers • Showers • Accessories • Basins

PRODUCT WARRANTY

Warranty Statement:

Our Goods come with guarantees that cannot be excluded under Australian Consumer Law (ACL). You are entitled to a replacement or refund for a major failure and for compensation for any reasonably foreseeable loss or damage. You are also entitled to have the Goods repaired or replaced if the Goods fail to be of acceptable quality and a failure does not amount to a major failure.

In addition to the lawful obligations above Millennium offer the following Extended Warranty.

All Millennium products are manufactured to the applicable Australian Standards. Millennium products are constantly monitored for quality control during and after the manufacturing process.

1. Millennium Residential Warranty Periods:

Subject to section 3 below, Millennium Warranty Terms, Millennium warrants the products listed below for any consumer installing them in a residential dwelling - house, townhouse or apartment - will be free from defects of materials or manufacturing faults for the periods listed below from the date of purchase.

RESIDENTIAL WARRANTY		
CATEGORY	YEARS	DETAILS
Mixers Zoya Akemi Jeni Finesa Konti Celine	15 5	15 years replacement product or parts 5 year labour
Mixers Tradesman Kiato Cioso Pull Out & Pull Down Mixers	15 1	15 years replacement product or parts 1 year labour
All Mixers * Chrome Finish Colour Finishes Flexible Connectors Zinc Handles cp Zinc Handles colour	15 1 5 1 5 1 15 5	15 years replacement product or parts 1 year labour 5 years replacement product or parts 1 year labour 5 years replacement product or parts 1 year labour 15 years replacement 5 years replacement
Showers Chrome Finish Colour Finishes Shower Hoses	15 1 15 1 5/1 1	15 years replacement product or parts 1 year labour 15 years replacement product or parts 1 year labour 5 years replacement product or parts 1 year labour 1 year replacement
Tapware *	15 1	15 years replacement product or parts 1 year labour
Accessories Brass Accessories Zinc Accessories	10 1	10 years replacement 1 year replacement

* Mixer cartridge issues are excluded from warranty when damaged/affected by foreign matter such as sand, stones, copper filings, jointing paste, Teflon tape.

* Tapware perishables such as tap washers, o rings and seals have a 1 year warranty,

2. Millennium Commercial Warranty Periods:

Subject to section 3 below, Millennium Warranty Terms, Millennium warrants the products listed below for any consumer installing them in a commercial building will be free from defects of materials or manufacturing faults for the periods listed below from the date of purchase.

Commercial Buildings include: Hospitals, Hotels, Motels, Factory units, Restaurants, Aged Care Facilities, Office Buildings, Hospitals, Gyms and Schools.

COMMERCIAL WARRANTY		
CATEGORY	YEARS	DETAILS
Mixers Zoya Akemi Jeni Finesa Konti Celine	3 1	3 years replacement product or parts 1 year labour
Mixers Tradesman Kiato Cioso Pull Out & Pull Down Mixers	2 1	2 years replacement product or parts 1 year labour
All Mixers Chrome Finish Colour Finishes Flexible Connectors Zinc Handles cp Zinc Handles colour	3 1 2 1 2 1 5 2	3 years replacement product or parts 1 year labour 2 years replacement product or parts 1 year labour 2 years replacement product or parts 1 year labour 5 years replacement 2 years replacement
Showers Chrome Finish Colour Finishes Shower Hoses	3 1 3 1 2/1 1	3 years replacement product or parts 1 year labour 3 years replacement product or parts 1 year labour 2 years replacement product or parts 1 year labour 1 year replacement
Tapware	2 1	2 years replacement product or parts 1 year labour
Accessories Brass Accessories Zinc Accessories	3 1	3 years replacement product or parts 1 year replacement product or parts

* Mixer cartridge issues are excluded from warranty when damaged/affected by foreign matter such as sand, stones, copper filings, jointing paste, Teflon tape.

* Tapware perishables such as tap washers, o rings and seals have a 1 year warranty,

3. Terms of Warranty:

Warranty will not apply if the following cannot be proven to have been adhered to:

That the product was installed by a licenced plumber.

That the installation was done according to all instructions enclosed with the product and any statutory regulations that may apply.

That the product was not damaged during installation.

WARRANTY | NOTES | CLEANING TIPS | DELIVERY TERMS

3. Terms of Warranty continued:

That abrasive or corrosive cleaning products have not been applied to the product.

That installation or use of the product was not contrary to what was stipulated in the installation instructions.

That isolation stop cocks were installed in the line before all bathroom, kitchen and laundry tapware.

That the water pressure does not exceed 500KPA.

That in dwellings using tank water an inline filter is fitted between the tank and the dwelling.

That when mixers or tapware fail and leak water the water supply to the faulty product is turned off at the isolation cocks and not turned back on until all service work is completed.

4. Warranty Notes:

If a warranty issue is attended to by Millennium or an authorised agent and the issue is found to have been caused by incorrect installation or is not due to a manufacturing defect Millennium reserve the right to charge a service call fee.

Any warranty service repair work carried out by plumbers/builders or consumers, prior to written consent being given by Millennium, will void all future warranty claims on that product.

Warranty is not transferable and is only applicable to the original purchaser of the Millennium product.

Millennium basin and sink mixers are supplied with rubber washer seals for the base that, in most cases, prevent excess water leaking into cabinets below. Hence, silicone sealant, which can affect some colour finishes, should not be applied to the base of mixers. There are exceptions to this rule: when sink or basin mixers are fitted to a non-machined and uneven surface on a counter-top, basin or sink that is obviously bumpy or rutted then silicone must be applied to seal the base of the mixer to prevent water leaking into cabinetry.

Warranty does not cover damage to cabinets caused by excess water leaking through base of a mixer fitted to an uneven surface and not sealed.

When lodging a Millennium warranty claim proof of purchase in the form of the original invoice/receipt is required prior to service work being commenced.

5. General Notes:

WELS or Water Efficiency Labelling Scheme is a compulsory federally legislated water saving program for tapware and other devices that use water. Under this legislation most mixers and tapware are fitted with flow controlling valves that reduce water use. In areas with high water pressure some flow controlled mixers or tapware will emit more noise than older tapware that is not flow controlled.

5. General Notes continued:

Excess noise emitted by flow controlled mixers or tapware in high pressure areas is not a product fault and not covered by warranty.

Scratches and marks caused by rings, fingernails, toothbrushes or various containers used in bathrooms are not covered by warranty.

Storing bleach and cleaning products, laden with corrosive chemicals, in bathroom or kitchen cabinets in close proximity to mixers can lead to major flooding. Corrosive vapours leach from containers and over time can cause degradation in the stainless steel casing on the flexible connectors that connect mixers to the water supply. Water damage caused by corrosive chemical vapours which damage flexible connectors is not covered by warranty. Note that laundry and dishwasher powder and liquid detergent do not emit corrosive vapours and can be safely stored near tapware.

When installing bathroom accessories and showers always use the product as your template prior to drilling holes. Measurements given in current drawings are subject to change without notice.

Cleaning Tips - Tapware | Showers | Accessories:

Never clean tapware/showers/accessories using chemical or citrus based cleaning products or abrasive cleaning pastes and powders.

Where tapware remains dry in use, a soft cotton cloth can be used to remove dust.

For a more thorough clean Millennium recommends regular wiping down of product with a soft cotton cloth dipped into a warm soapy water solution (less than 2% liquid soap). Thoroughly rinse off soapy water with cotton cloth using fresh water only. Finish cleaning by gently drying off tapware with another dry cotton cloth.

All product details, including images, drawings, and terms were current at the time of this price list going to print. Millennium reserve the right to change specifications without notice. For all up to date product details and terms please visit the Millennium website:

www.millenniumtapware.com.au